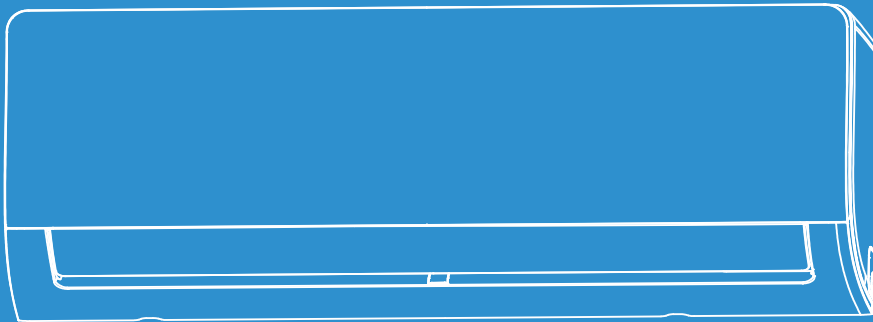


OWNER'S MANUAL

Room air conditioner Xtreme Save series

R-32



IMPORTANT NOTE:

Read this manual carefully before installing or operating your new air conditioning unit. Make sure to save this manual for future reference.

ENG

Please check the applicable models, technical data, F-GAS (if any) and manufacturer information from the "Owner's Manual - Product Fiche" in the packaging of the outdoor unit. (European Union products only)



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WARNING: Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants. For more details, please refer to the "Information of servicing" or "INSTALLATION MANUAL".



Caution: Risk of fire/
flammable materials

OWNER'S MANUAL - PRODUCT FICHE					
RELATED OWNER'S MANUAL CODE: CS445UI-18C(AG)					
Trade Mark		MIDEA			
Model: Indoor		AG-09NXD1-I	AG-12NXD1-I	AG-18NXD0-I	AG-24NXD0-I
Model: Outdoor		X2-09N8D1-O	X2-12N8D1-O	X3-18N8D0-O	X4-24N8D0-O
Model: Outdoor		X2-09N8D1-OH	X2-12N8D1-OH	X3-18N8D0-OH	X4-24N8D0-OH
Sound power level at standard rating conditions (Indoor/Outdoor)	[dB(A)]	56/60	60/64	56/65	62/67
Refrigerant type		R32	R32	R32	R32
GWP		675	675	675	675
Charge amount	[g]	620	620	1100	1450
CO2 equivalent	[tonnes]	0.418	0.42	0.74	0.978
SEER	[W/W]	8.5	8.5	7.0	6.4
Energy efficiency class in cooling		A+++	A+++	A++	A++
Annual electricity consumption in cooling [1]	[kWh/a]	107	137	265	383
Design load in cooling mode (Pdesign)	[kW]	2.6	3.3	5.3	7.0
SCOP (average heating season)	[W/W]	4.2	4.3	4.0	4.0
Energy efficiency class in heating (average season)		A+	A+	A+	A+
Annual electricity consumption in heating (average season) [2]	[kWh/a]	867	847	1470	1715
Warmer heating season		————	————	————	————
Colder heating season		————	————	————	————
Design load in heating mode (Pdesign)	[kW]	2.6	2.6	4.2	4.9
Declared capacity at reference design condition (heating average season)	[kW]	1.880	2.087	3.107	3.998
Back up heating capacity at reference design condition (heating average season)	[kW]	0.720	0.513	1.093	0.902
Refrigerant leakage contributes to climate change. Refrigerant with lower global warming potential (GWP) would contribute less to global warming than a refrigerant with higher GWP, if leaked to the atmosphere. This appliance contains a refrigerant fluid with a GWP equal to [675]. This means that if 1kg of this refrigerant fluid would be leaked to the atmosphere, the impact on global warming would be [675] times higher than 1kg of CO ₂ , over a period of 100 years. Never try to interfere with the refrigerant circuit yourself or disassemble the product yourself and always ask a professional					
Contains fluorinated greenhouse gases.					
Importer: ZYMETRIC Sp. z o.o., ul. Okólna 45, 05-270 Marki					
Manufacturer: GD Midea Air-Conditioning Equipment Co., Ltd. Midea Industrial City, Beijiao, Shunde, Foshan, Guangdong, China, Zip code: 528311					
[1] [2] Energy consumption "XYZ" kWh per year, based on standard test results. Actual energy consumption will depend on how the appliance is used and where it is located.					

Note: Please check the model information above according to the model name on the nameplate.

Safety Precautions

Read Safety Precautions Before Operation and Installation

Incorrect installation due to ignoring instructions can cause serious damage or injury. The seriousness of potential damage or injuries is classified as either a **WARNING** or **CAUTION**.



WARNING

This symbol indicates the possibility of personnel injury or loss of life.



CAUTION

This symbol indicates the possibility of property damage or serious consequences.



WARNING

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision(EN Standard requirements).

This appliance is not intended for use by persons(including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance(IEC Standard requirements).



WARNINGS FOR PRODUCT USE

- If an abnormal situation arises (like a burning smell), immediately turn off the unit and disconnect the power. Call your dealer for instructions to avoid electric shock, fire or injury.
- **Do not** insert fingers, rods or other objects into the air inlet or outlet. This may cause injury, since the fan may be rotating at high speeds.
- **Do not** use flammable sprays such as hair spray, lacquer or paint near the unit. This may cause fire or combustion.
- **Do not** operate the air conditioner in places near or around combustible gases. Emitted gas may collect around the unit and cause explosion.
- **Do not** operate your air conditioner in a wet room such as a bathroom or laundry room. Too much exposure to water can cause electrical components to short circuit.
- **Do not** expose your body directly to cool air for a prolonged period of time.
- **Do not** allow children to play with the air conditioner. Children must be supervised around the unit at all times.
- If the air conditioner is used together with burners or other heating devices, thoroughly ventilate the room to avoid oxygen deficiency.
- In certain functional environments, such as kitchens, server rooms, etc., the use of specially designed air-conditioning units is highly recommended.

CLEANING AND MAINTENANCE WARNINGS

- Turn off the device and disconnect the power before cleaning. Failure to do so can cause electrical shock.
- **Do not** clean the air conditioner with excessive amounts of water.
- **Do not** clean the air conditioner with combustible cleaning agents. Combustible cleaning agents can cause fire or deformation.



CAUTION

- Turn off the air conditioner and disconnect the power if you are not going to use it for a long time.
- Turn off and unplug the unit during storms.
- Make sure that water condensation can drain unhindered from the unit.
- **Do not** operate the air conditioner with wet hands. This may cause electric shock.
- **Do not** use device for any other purpose than its intended use.
- **Do not** climb onto or place objects on top of the outdoor unit.
- **Do not** allow the air conditioner to operate for long periods of time with doors or windows open, or if the humidity is very high.



ELECTRICAL WARNINGS

- Only use the specified power cord. If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Keep power plug clean. Remove any dust or grime that accumulates on or around the plug. Dirty plugs can cause fire or electric shock.
- **Do not** pull power cord to unplug unit. Hold the plug firmly and pull it from the outlet. Pulling directly on the cord can damage it, which can lead to fire or electric shock.
- **Do not** modify the length of the power supply cord or use an extension cord to power the unit.
- **Do not** share the electrical outlet with other appliances. Improper or insufficient power supply can cause fire or electrical shock.
- The product must be properly grounded at the time of installation, or electrical shock may occur.
- For all electrical work, follow all local and national wiring standards, regulations, and the Installation Manual. Connect cables tightly, and clamp them securely to prevent external forces from damaging the terminal. Improper electrical connections can overheat and cause fire, and may also cause shock. All electrical connections must be made according to the Electrical Connection Diagram located on the panels of the indoor and outdoor units.
- All wiring must be properly arranged to ensure that the control board cover can close properly. If the control board cover is not closed properly, it can lead to corrosion and cause the connection points on the terminal to heat up, catch fire, or cause electrical shock.
- If connecting power to fixed wiring, an all-pole disconnection device which has at least 3mm clearances in all poles, and have a leakage current that may exceed 10mA, the residual current device(RCD) having a rated residual operating current not exceeding 30mA, and disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.

TAKE NOTE OF FUSE SPECIFICATIONS

The air conditioner's circuit board (PCB) is designed with a fuse to provide overcurrent protection. The specifications of the fuse are printed on the circuit board ,such as :

Indoor unit: T3.15A/250VAC, T5A/250VAC, T3.15A/250VAC, T5A/250VAC, etc.

Outdoor unit: T20A/250VAC(<=18000Btu/h units), T30A/250VAC(>18000Btu/h units)

NOTE: For the units with R32 or R290 refrigerant , only the blast-proof ceramic fuse can be used.



WARNINGS FOR PRODUCT INSTALLATION

1. Installation must be performed by an authorized dealer or specialist. Defective installation can cause water leakage, electrical shock, or fire.
2. Installation must be performed according to the installation instructions. Improper installation can cause water leakage, electrical shock, or fire.
(In North America, installation must be performed in accordance with the requirement of NEC and CEC by authorized personnel only.)
3. Contact an authorized service technician for repair or maintenance of this unit. This appliance shall be installed in accordance with national wiring regulations.
4. Only use the included accessories, parts, and specified parts for installation. Using non-standard parts can cause water leakage, electrical shock, fire, and can cause the unit to fail.
5. Install the unit in a firm location that can support the unit's weight. If the chosen location cannot support the unit's weight, or the installation is not done properly, the unit may drop and cause serious injury and damage.
6. Install drainage piping according to the instructions in this manual. Improper drainage may cause water damage to your home and property.
7. For units that have an auxiliary electric heater, **do not** install the unit within 1 meter (3 feet) of any combustible materials.
8. **Do not** install the unit in a location that may be exposed to combustible gas leaks. If combustible gas accumulates around the unit, it may cause fire.
9. Do not turn on the power until all work has been completed.
10. When moving or relocating the air conditioner, consult experienced service technicians for disconnection and reinstallation of the unit.
11. How to install the appliance to its support, please read the information for details in "indoor unit installation" and "outdoor unit installation" sections .

Note about Fluorinated Gasses(Not applicable to the unit using R290 Refrigerant)

1. This air-conditioning unit contains fluorinated greenhouse gasses. For specific information on the type of gas and the amount, please refer to the relevant label on the unit itself or the "Owner's Manual - Product Fiche " in the packaging of the outdoor unit. (European Union products only).
2. Installation, service, maintenance and repair of this unit must be performed by a certified technician.
3. Product uninstallation and recycling must be performed by a certified technician.
4. For equipment that contains fluorinated greenhouse gases in quantities of 5 tonnes of CO₂ equivalent or more, but of less than 50 tonnes of CO₂ equivalent, If the system has a leak-detection system installed, it must be checked for leaks at least every 24 months.
5. When the unit is checked for leaks, proper record-keeping of all checks is strongly recommended.



WARNING for Using R32/R290 Refrigerant

- When flammable refrigerant are employed, appliance shall be stored in a well -ventilated area where the room size corresponds to the room area as specific for operation.
For R32 frigerant models:
Appliance shall be installed, operated and stored in a room with a floor area larger than 4m².
Appliance shall not be installed in an unvertilated space, if that space is smaller than 4m².
For R290 refrigerant models, the minimum room size needed:
<=9000Btu/h units: 13m²
>9000Btu/h and <=12000Btu/h units: 17m²
>12000Btu/h and <=18000Btu/h units: 26m²
>18000Btu/h and <=24000Btu/h units: 35m²
- Reusable mechanical connectors and flared joints are not allowed indoors.
(**EN** Standard Requirements).
- Mechanical connectors used indoors shall have a rate of not more than 3g/year at 25% of the maximum allowable pressure. When mechanical connectors are reused indoors, sealing parts shall be renewed. When flared joints are reused indoors, the flare part shall be re-fabricated. (**UL** Standard Requirements)
- When mechanical connectors are reused indoors, sealing parts shall be renewed. When flared joints are reused indoors, the flare part shall be re-fabricated.
(**IEC** Standard Requirements)

Objasnienie symboli umieszczonych na jednostce wewnętrznej lub zewnętrznej:

Explanation of symbols displayed on the indoor unit or outdoor unit:

	WARNING	This symbol shows that this appliance used a flammable refrigerant. If the refrigerant is leaked and exposed to an external ignition source, there is a risk of fire.
	CAUTION	This symbol shows that the operation manual should be read carefully.
	CAUTION	This symbol shows that a service personnel should be handling this equipment with reference to the installation manual.
	CAUTION	
	CAUTION	This symbol shows that information is available such as the operating manual or installation manual.

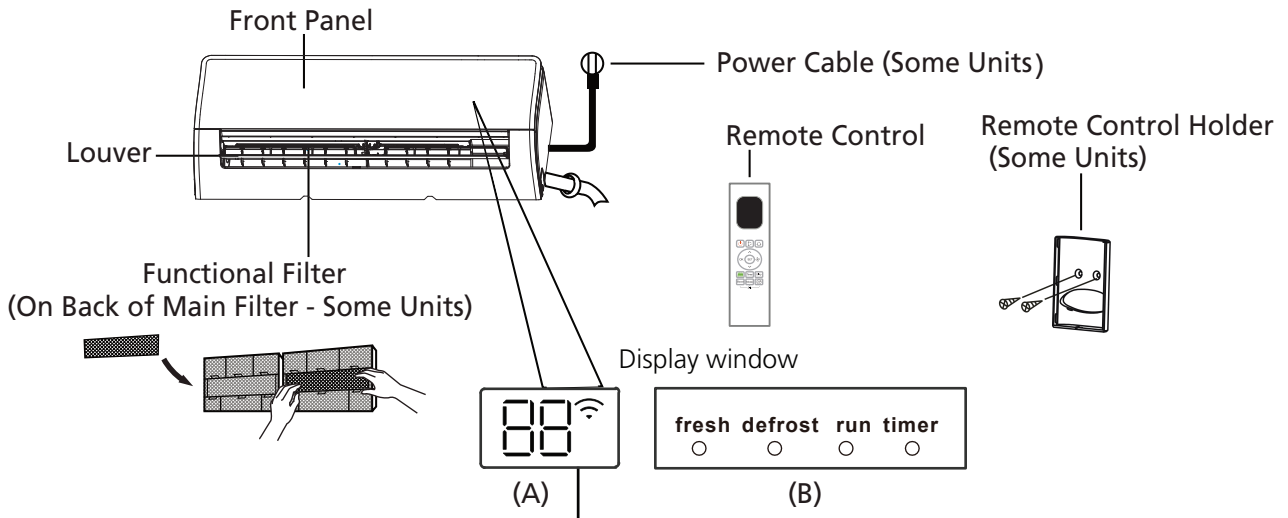
Unit Specifications and Features









1

Indoor unit display

NOTE: Different models have different front panels and display windows. Not all the display codes describing below are available for the air conditioner you purchased. Please check the indoor display window of the unit you purchased.

Illustrations in this manual are for explanatory purposes. The actual shape of your indoor unit may be slightly different. The actual shape shall prevail.



- " fresh " when Fresh feature is activated(some units)
- "defrost" when defrost feature is activated.
- " run " when the unit is on.
- " timer " when TIMER is set.
- "  " when Wireless Control feature is activated(some units)
- "  " Displays temperature, operation feature and error codes:
 - "  " for 3 seconds when:
 - TIMER ON is set (if the unit is OFF, "  " remains on when TIMER ON is set)
 - FRESH, SWING, TURBO, ECO,or SILENCE feature is turned on
 - "  " for 3 seconds when:
 - TIMER OFF is set
 - FRESH, SWING, TURBO, ECO,or SILENCE feature is turned off
 - "  " when defrosting
 - "  " when 8°C heating feature is turned on(some units)
 - "  " when Active Clean feature is turned on(For Inverter split type) when unit is self-cleaning(For Fixed-speed type)

Display Code Meanings

Operating temperature

When your air conditioner is used outside of the following temperature ranges, certain safety protection features may activate and cause the unit to disable.

Inverter Split Type

	COOL mode	HEAT mode	DRY mode
Room Temperature	17°C - 32°C (62°F - 90°F)	0°C - 30°C (32°F - 86°F)	10°C - 32°C (50°F - 90°F)
Outdoor Temperature	0°C - 50°C (32°F - 122°F)	-15°C - 24°C (5°F - 75°F)	0°C - 50°C (32°F - 122°F)
	-15°C - 50°C (5°F - 122°F) (For models with low temp. cooling systems.)		
	0°C - 52°C (32°F - 126°F) (For special tropical models)		0°C - 52°C (32°F - 126°F) (For special tropical models)

FOR OUTDOOR UNITS WITH AUXILIARY ELECTRIC HEATER

When outside temperature is below 0°C (32°F), we strongly recommend keeping the unit plugged in at all time to ensure smooth ongoing performance.

Fixed-speed Type

	COOL mode	HEAT mode	DRY mode
Room Temperature	17°C-32°C (62°F-90°F)	0°C-30°C (32°F-86°F)	10°C-32°C (50°F-90°F)
Outdoor Temperature	18°C-43°C (64°F-109°F)	-7°C-24°C (19°F-75°F)	11°C-43°C (52°F-109°F)
	-7°C-43°C (19°F-109°F) (For models with low-temp cooling systems)		18°C-43°C (64°F-109°F)
	18°C-52°C (64°F-126°F) (For special tropical models)		18°C-52°C (64°F-126°F) (For special tropical models)

NOTE: Room relative humidity less than 80%. If the air conditioner operates in excess of this figure, the surface of the air conditioner may attract condensation. Please sets the vertical air flow louver to its maximum angle (vertically to the floor), and set HIGH fan mode.

To further optimize the performance of your unit, do the following:

- Keep doors and windows closed.
- Limit energy usage by using TIMER ON and TIMER OFF functions.
- Do not block air inlets or outlets.
- Regularly inspect and clean air filters.

A guide on using the infrared remote is not included in this literature package. Not all the functions are available for the air conditioner, please check the indoor display and remote control of the unit you purchased.

Other Features

- **Auto-Restart(some units)**

If the unit loses power, it will automatically restart with the prior settings once power has been restored.

- **Anti-mildew (some units)**

When turning off the unit from COOL, AUTO (COOL), or DRY modes, the air conditioner will continue operate at very low power to dry up condensed water and prevent mildew growth.

- **Wireless Control (some units)**

Wireless control allows you to control your air conditioner using your mobile phone and a wireless connection.

For the USB device access, replacement, maintenance operations must be carried out by professional staff.

- **Louver Angle Memory(some units)**

When turning on your unit, the louver will automatically resume its former angle.

- **Active Clean function**

-- The Active Clean Technology washes away dust, mold, and grease that may cause odors when it adheres to the heat exchanger by automatically freezing and then rapidly thawing the frost. A "pi-pi" sound will be heard. The Active clean operation is used to produce more condensed water to improve the cleaning effect, and the cold air will blow out. After cleaning, the internal wind wheel then keeps operating with hot air to blow-dry the evaporator, thus preventing the growth of mold and keeping the inside clean.

-- When this function is turned on, the indoor unit display window appears "CL " , after 20 to 45 minutes, the unit will turn off automatically and cancel Active Clean function.

- **Breeze Away (some units)**

This feature avoids direct air flow blowing on the body and make you feel indulging in silky coolness.

- **Refrigerant Leakage Detection (some units)**

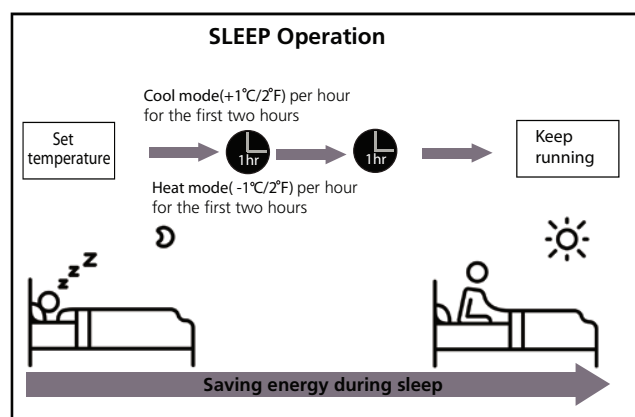
The indoor unit will automatically display "ELOC" or flash LEDS (model dependent) when it detects refrigerant leakage.

- **Sleep Operation**

The SLEEP function is used to decrease energy use while you sleep (and don't need the same temperature settings to stay comfortable). This function can only be activated via remote control. And the Sleep function is not available in FAN or DRY mode.

Press the **SLEEP** button when you are ready to go to sleep. When in COOL mode, the unit will increase the temperature by 1°C (2°F) after 1 hour, and will increase an additional 1°C (2°F) after another hour. When in HEAT mode, the unit will decrease the temperature by 1°C (2°F) after 1 hour, and will decrease an additional 1°C (2°F) after another hour.

The sleep feature will stop after 8 hours and the system will keep running with final situation.



NOTE:

For multi-split air conditioners, the following functions are not available: Active clean function, Silence feature, Breeze away function, Refrigerant leakage detection function and Eco feature.

• Setting Angle of Air Flow

Setting vertical angle of air flow

While the unit is on, use the **SWING/DIRECT** button on remote control to set the direction (vertical angle) of airflow. Please refer to the Remote Control Manual for details.

NOTE ON LOUVER ANGLES

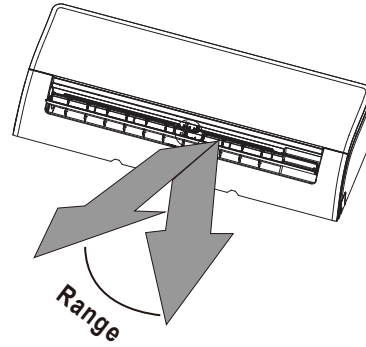
When using COOL or DRY mode, do not set louver at too vertical an angle for long periods of time. This can cause water to condense on the louver blade, which will drop on your floor or furnishings.

When using COOL or HEAT mode, setting the louver at too vertical an angle can reduce the performance of the unit due to restricted air flow.

Setting horizontal angle of air flow

The horizontal angle of the airflow must be set manually. Grip the deflector rod (See **Fig.B**) and manually adjust it to your preferred direction.

For some units, the horizontal angle of the airflow can be set by remote control. please refer to the Remote Control Manual.



NOTE: Do not move louver by hand. This will cause the louver to become out of sync. If this occurs, turn off the unit and unplug it for a few seconds, then restart the unit. This will reset the louver.

Fig. A



CAUTION

Do not put your fingers in or near the blower and suction side of the unit. The high-speed fan inside the unit may cause injury.

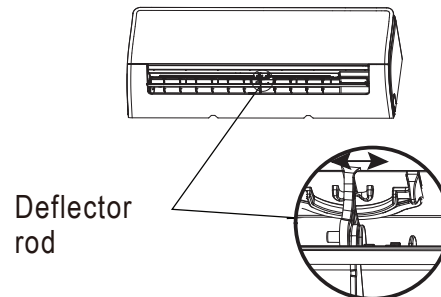


Fig. B

Manual Operation (without remote)

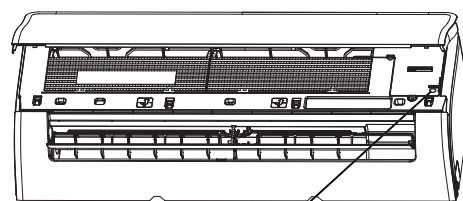
2

CAUTION

The manual button is intended for testing purposes and emergency operation only. Please do not use this function unless the remote control is lost and it is absolutely necessary. To restore regular operation, use the remote control to activate the unit. Unit must be turned off before manual operation.

To operate your unit manually:

1. Open the front panel of the indoor unit.
2. Locate the **MANUAL CONTROL button** on the right-hand side of the unit.
3. Press the **MANUAL CONTROL button** one time to activate FORCED AUTO mode.
4. Press the **MANUAL CONTROL button** again to activate FORCED COOLING mode.
5. Press the **MANUAL CONTROL button** a third time to turn the unit off.
6. Close the front panel.



Manual control button

Care and Maintenance

3

Cleaning Your Indoor Unit



BEFORE CLEANING OR MAINTENANCE

ALWAYS TURN OFF YOUR AIR CONDITIONER SYSTEM AND DISCONNECT ITS POWER SUPPLY BEFORE CLEANING OR MAINTENANCE.



CAUTION

Only use a soft, dry cloth to wipe the unit clean. If the unit is especially dirty, you can use a cloth soaked in warm water to wipe it clean.

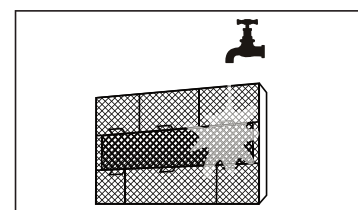
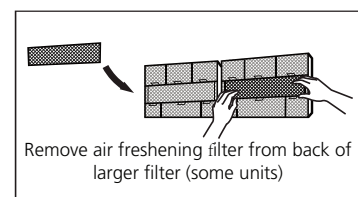
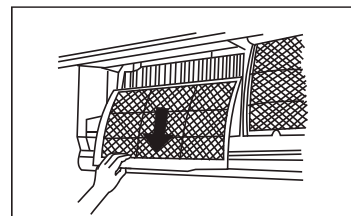
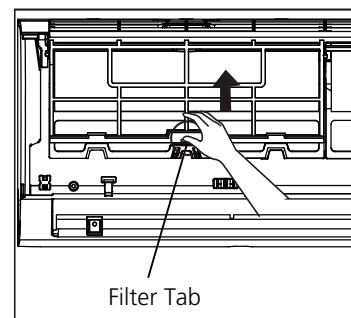
- **Do not** use chemicals or chemically treated cloths to clean the unit
- **Do not** use benzene, paint thinner, polishing powder or other solvents to clean the unit. They can cause the plastic surface to crack or deform.
- **Do not** use water hotter than 40°C (104°F) to clean the front panel. This can cause the panel to deform or become discolored.

Cleaning Your Air Filter

A clogged air conditioner can reduce the cooling efficiency of your unit, and can also be bad for your health. Make sure to clean the filter once every two weeks.

1. Lift the front panel of the indoor unit.
2. First press the tab on the end of filter to loosen the buckle, lift it up, then pull it towards yourself.
3. Now pull the filter out.
4. If your filter has a small air freshening filter, unclip it from the larger filter. Clean this air freshening filter with a hand-held vacuum.
5. Clean the large air filter with warm, soapy water. Be sure to use a mild detergent.

6. Rinse the filter with fresh water, then shake off excess water.
7. Dry it in a cool, dry place, and refrain from exposing it to direct sunlight.
8. When dry, re-clip the air freshening filter to the larger filter, then slide it back into the indoor unit.
9. Close the front panel of the indoor unit.



CAUTION

Do not touch air freshening (Plasma) filter for at least 10 minutes after turning off the unit.



CAUTION

- Before changing the filter or cleaning, turn off the unit and disconnect its power supply.
- When removing filter, do not touch metal parts in the unit. The sharp metal edges can cut you.
- Do not use water to clean the inside of the indoor unit. This can destroy insulation and cause electrical shock.
- Do not expose filter to direct sunlight when drying. This can shrink the filter.

Air Filter Reminders (Optional)

Air Filter Cleaning Reminder

After 240 hours of use, the display window on the indoor unit will flash "CL." This is a reminder to clean your filter. After 15 seconds, the unit will revert to its previous display.

To reset the reminder, press the **LED** button on your remote control 4 times, or press the **MANUAL CONTROL** button 3 times. If you don't reset the reminder, the "CL" indicator will flash again when you restart the unit.

Air Filter Replacement Reminder

After 2,880 hours of use, the display window on the indoor unit will flash "nF." This is a reminder to replace your filter. After 15 seconds, the unit will revert to its previous display.

To reset the reminder, press the **LED** button on your remote control 4 times, or press the **MANUAL CONTROL** button 3 times. If you don't reset the reminder, the "nF" indicator will flash again when you restart the unit.

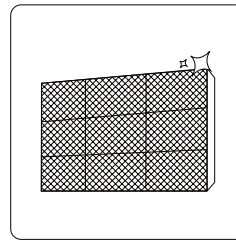


CAUTION

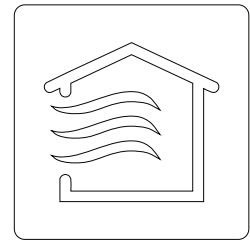
- Any maintenance and cleaning of outdoor unit should be performed by an authorized dealer or a licensed service provider.
- Any unit repairs should be performed by an authorized dealer or a licensed service provider.

Maintenance – Long Periods of Non-Use

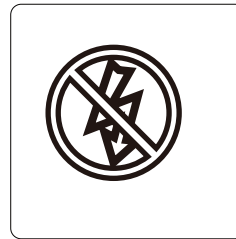
If you plan not to use your air conditioner for an extended period of time, do the following:



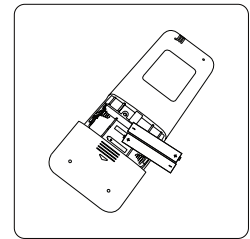
Clean all filters



Turn on FAN function until unit dries out completely



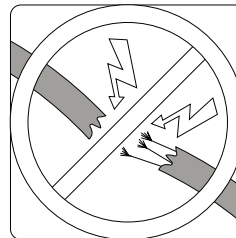
Turn off the unit and disconnect the power



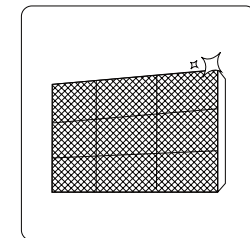
Remove batteries from remote control

Maintenance – Pre-Season Inspection

After long periods of non-use, or before periods of frequent use, do the following:



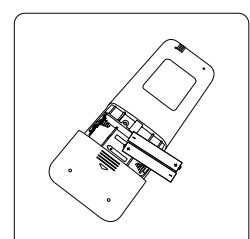
Check for damaged wires



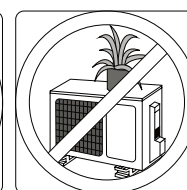
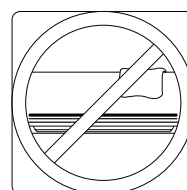
Clean all filters



Check for leaks



Replace batteries



Make sure nothing is blocking all air inlets and outlets

Troubleshooting

4

SAFETY PRECAUTIONS

If ANY of the following conditions occurs, turn off your unit immediately!

- The power cord is damaged or abnormally warm
- You smell a burning odor
- The unit emits loud or abnormal sounds
- A power fuse blows or the circuit breaker frequently trips
- Water or other objects fall into or out of the unit

DO NOT ATTEMPT TO FIX THESE YOURSELF! CONTACT AN AUTHORIZED SERVICE PROVIDER IMMEDIATELY!

Common Issues

The following problems are not a malfunction and in most situations will not require repairs.

Issue	Possible Causes
Unit does not turn on when pressing ON/OFF button	The Unit has a 3-minute protection feature that prevents the unit from overloading. The unit cannot be restarted within three minutes of being turned off.
The unit changes from COOL/HEAT mode to FAN mode	The unit may change its setting to prevent frost from forming on the unit. Once the temperature increases, the unit will start operating in the previously selected mode again.
	The set temperature has been reached, at which point the unit turns off the compressor. The unit will continue operating when the temperature fluctuates again.
The indoor unit emits white mist	In humid regions, a large temperature difference between the room's air and the conditioned air can cause white mist.
Both the indoor and outdoor units emit white mist	When the unit restarts in HEAT mode after defrosting, white mist may be emitted due to moisture generated from the defrosting process.
The indoor unit makes noises	A rushing air sound may occur when the louver resets its position.
	A squeaking sound may occur after running the unit in HEAT mode due to expansion and contraction of the unit's plastic parts.
Both the indoor unit and outdoor unit make noises	Low hissing sound during operation: This is normal and is caused by refrigerant gas flowing through both indoor and outdoor units.
	Low hissing sound when the system starts, has just stopped running, or is defrosting: This noise is normal and is caused by the refrigerant gas stopping or changing direction.
	Squeaking sound: Normal expansion and contraction of plastic and metal parts caused by temperature changes during operation can cause squeaking noises.

Issue	Possible Causes
The outdoor unit makes noises	The unit will make different sounds based on its current operating mode.
Dust is emitted from either the indoor or outdoor unit	The unit may accumulate dust during extended periods of non-use, which will be emitted when the unit is turned on. This can be mitigated by covering the unit during long periods of inactivity.
The unit emits a bad odor	The unit may absorb odors from the environment (such as furniture, cooking, cigarettes, etc.) which will be emitted during operations.
	The unit's filters have become moldy and should be cleaned.
The fan of the outdoor unit does not operate	During operation, the fan speed is controlled to optimize product operation.
Operation is erratic, unpredictable, or unit is unresponsive	Interference from cell phone towers and remote boosters may cause the unit to malfunction. In this case, try the following: <ul style="list-style-type: none"> • Disconnect the power, then reconnect. • Press ON/OFF button on remote control to restart operation.

NOTE: If problem persists, contact a local dealer or your nearest customer service center. Provide them with a detailed description of the unit malfunction as well as your model number.

Troubleshooting

When troubles occur, please check the following points before contacting a repair company.

Problem	Possible Causes	Solution
Poor Cooling Performance	Temperature setting may be higher than ambient room temperature	Lower the temperature setting
	The heat exchanger on the indoor or outdoor unit is dirty	Clean the affected heat exchanger
	The air filter is dirty	Remove the filter and clean it according to instructions
	The air inlet or outlet of either unit is blocked	Turn the unit off, remove the obstruction and turn it back on
	Doors and windows are open	Make sure that all doors and windows are closed while operating the unit
	Excessive heat is generated by sunlight	Close windows and curtains during periods of high heat or bright sunshine
	Too many sources of heat in the room (people, computers, electronics, etc.)	Reduce amount of heat sources
	Low refrigerant due to leak or long-term use	Check for leaks, re-seal if necessary and top off refrigerant
SILENCE function is activated (optional function)	SILENCE function can lower product performance by reducing operating frequency. Turn off SILENCE function.	

Problem	Possible Causes	Solution
The unit is not working	Power failure	Wait for the power to be restored
	The power is turned off	Turn on the power
	The fuse is burned out	Replace the fuse
	Remote control batteries are dead	Replace batteries
	The Unit's 3-minute protection has been activated	Wait three minutes after restarting the unit
	Timer is activated	Turn timer off
The unit starts and stops frequently	There's too much or too little refrigerant in the system	Check for leaks and recharge the system with refrigerant.
	Incompressible gas or moisture has entered the system.	Evacuate and recharge the system with refrigerant
	The compressor is broken	Replace the compressor
	The voltage is too high or too low	Install a manostat to regulate the voltage
Poor heating performance	The outdoor temperature is extremely low	Use auxiliary heating device
	Cold air is entering through doors and windows	Make sure that all doors and windows are closed during use
	Low refrigerant due to leak or long-term use	Check for leaks, re-seal if necessary and top off refrigerant
Indicator lamps continue flashing	The unit may stop operation or continue to run safely. If the indicator lamps continue to flash or error codes appear, wait for about 10 minutes. The problem may resolve itself. If not, disconnect the power, then connect it again. Turn the unit on. If the problem persists, disconnect the power and contact your nearest customer service center.	
Error code appears and begins with the letters as the following in the window display of indoor unit:	<ul style="list-style-type: none"> • E(x), P(x), F(x) • EH(xx), EL(xx), EC(xx) • PH(xx), PL(xx), PC(xx) 	

NOTE: If your problem persists after performing the checks and diagnostics above, turn off your unit immediately and contact an authorized service center.

European Disposal Guidelines

5

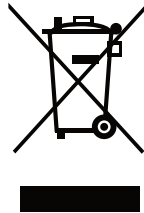
This appliance contains refrigerant and other potentially hazardous materials. When disposing of this appliance, the law requires special collection and treatment. **Do not** dispose of this product as household waste or unsorted municipal waste.

When disposing of this appliance, you have the following options:

- Dispose of the appliance at designated municipal electronic waste collection facility.
- When buying a new appliance, the retailer will take back the old appliance free of charge.
- The manufacturer will take back the old appliance free of charge.
- Sell the appliance to certified scrap metal dealers.

Special notice

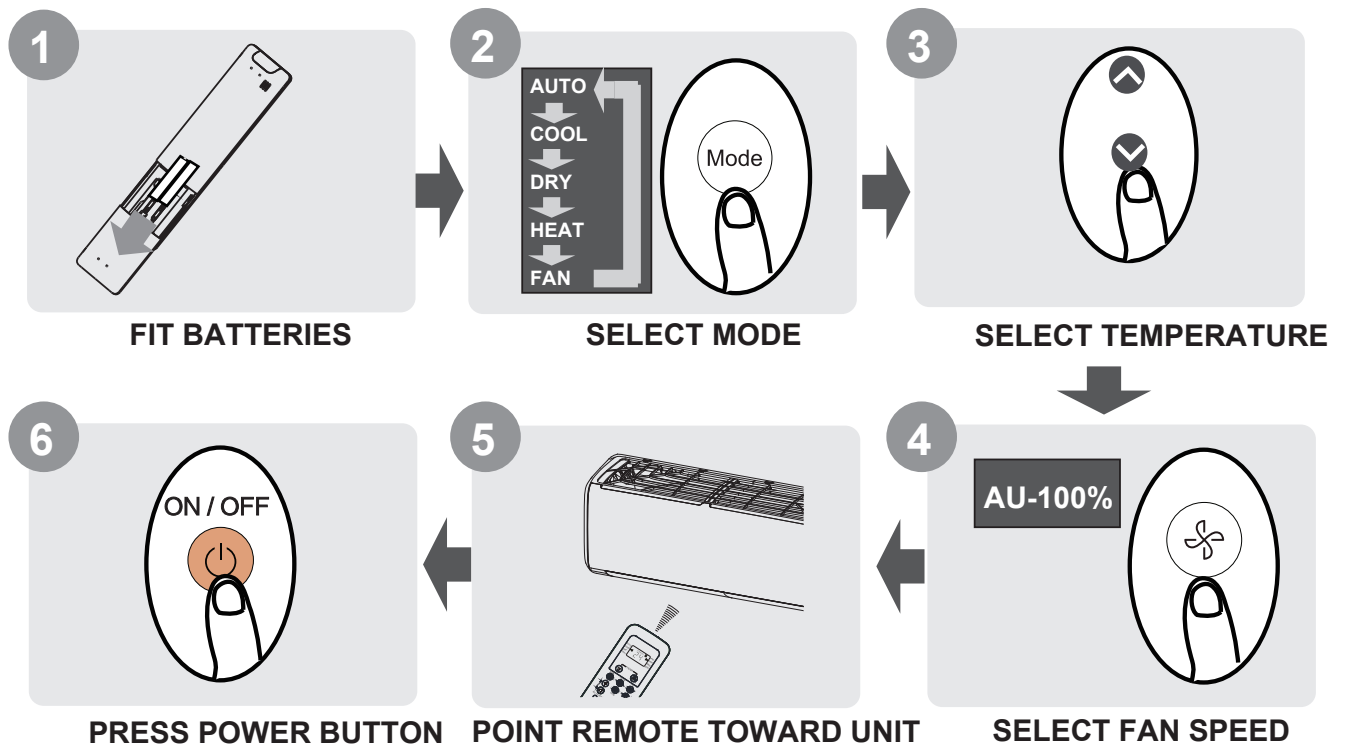
Disposing of this appliance in the forest or other natural surroundings endangers your health and is bad for the environment. Hazardous substances may leak into the ground water and enter the food chain.



Remote Controller Specifications

Model	RG10A(B2S)/BGEF, RG10A(B2S)/BGEFU1, RG10A1(B2S)/BGEF, RG10A2(B2S)/BGEFU1, RG10A2(B2S)/BGCEFU1, RG10A2(B2S)/BGCEF, RG10A10(B2S)/BGEF.
Rated Voltage	3.0V(Dry batteries R03/LR03×2)
Signal Receiving Range	8m
Environment	-5°C~60°C(23°F~140°F)

Quick Start Guide



NOT SURE WHAT A FUNCTION DOES?

Refer to the **How to Use Basic Functions** and **How to Use Advanced Functions** sections of this manual for a detailed description of how to use your air conditioner.

SPECIAL NOTE

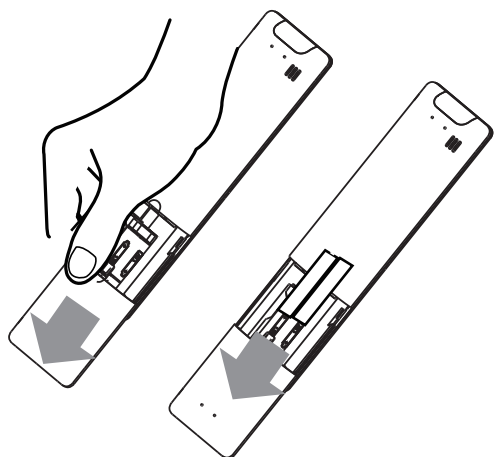
- Button designs on your unit may differ slightly from the example shown.
- If the indoor unit does not have a particular function, pressing that function's button on the remote control will have no effect.
- When there are wide differences between "Remote controller Manual" and "USER'S MANUAL" on function description, the description of "USER'S MANUAL" shall prevail.

Handling the Remote Controller

Inserting and Replacing Batteries

Your air conditioning unit may come with two batteries(some units). Put the batteries in the remote control before use.

1. Slide the back cover from the remote control downward, exposing the battery compartment.
2. Insert the batteries, paying attention to match up the (+) and (-) ends of the batteries with the symbols inside the battery compartment.
3. Slide the battery cover back into place.



! BATTERY NOTES

For optimum product performance:

- Do not mix old and new batteries, or batteries of different types.
- Do not leave batteries in the remote control if you don't plan on using the device for more than 2 months.



BATTERY DISPOSAL

Do not dispose of batteries as unsorted municipal waste. Refer to local laws for proper disposal of batteries.

TIPS FOR USING REMOTE CONTROL

- The remote control must be used within 8 meters of the unit.
- The unit will beep when remote signal is received.
- Curtains, other materials and direct sunlight can interfere with the infrared signal receiver.
- Remove batteries if the remote will not be used more than 2 months.

NOTES FOR USING REMOTE CONTROL

The device could comply with the local national regulations.

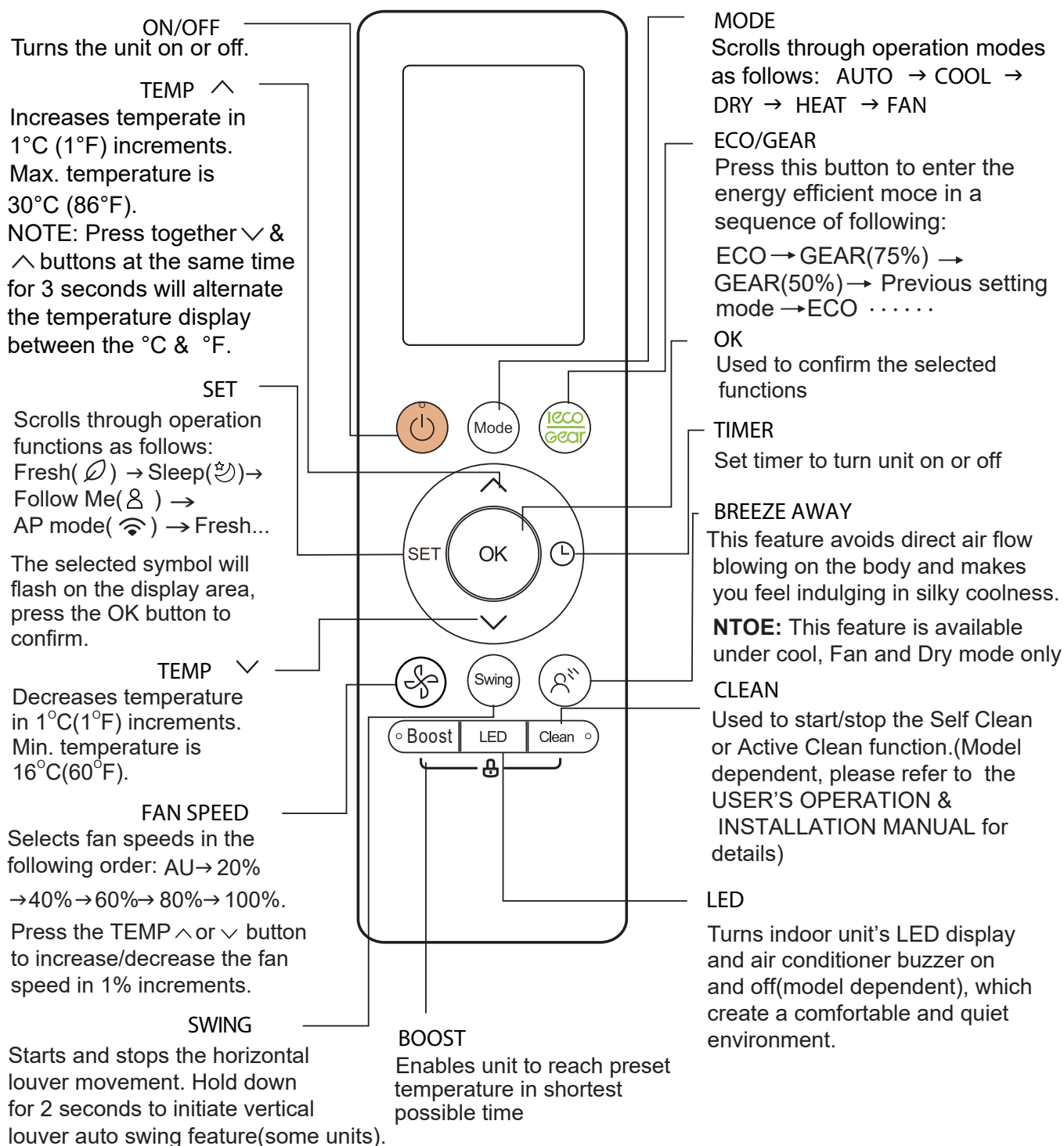
- In Canada, it should comply with CAN ICES-3(B)/NMB-3(B).
- In USA, this device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
 - (1) This device may not cause harmful interference, and
 - (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

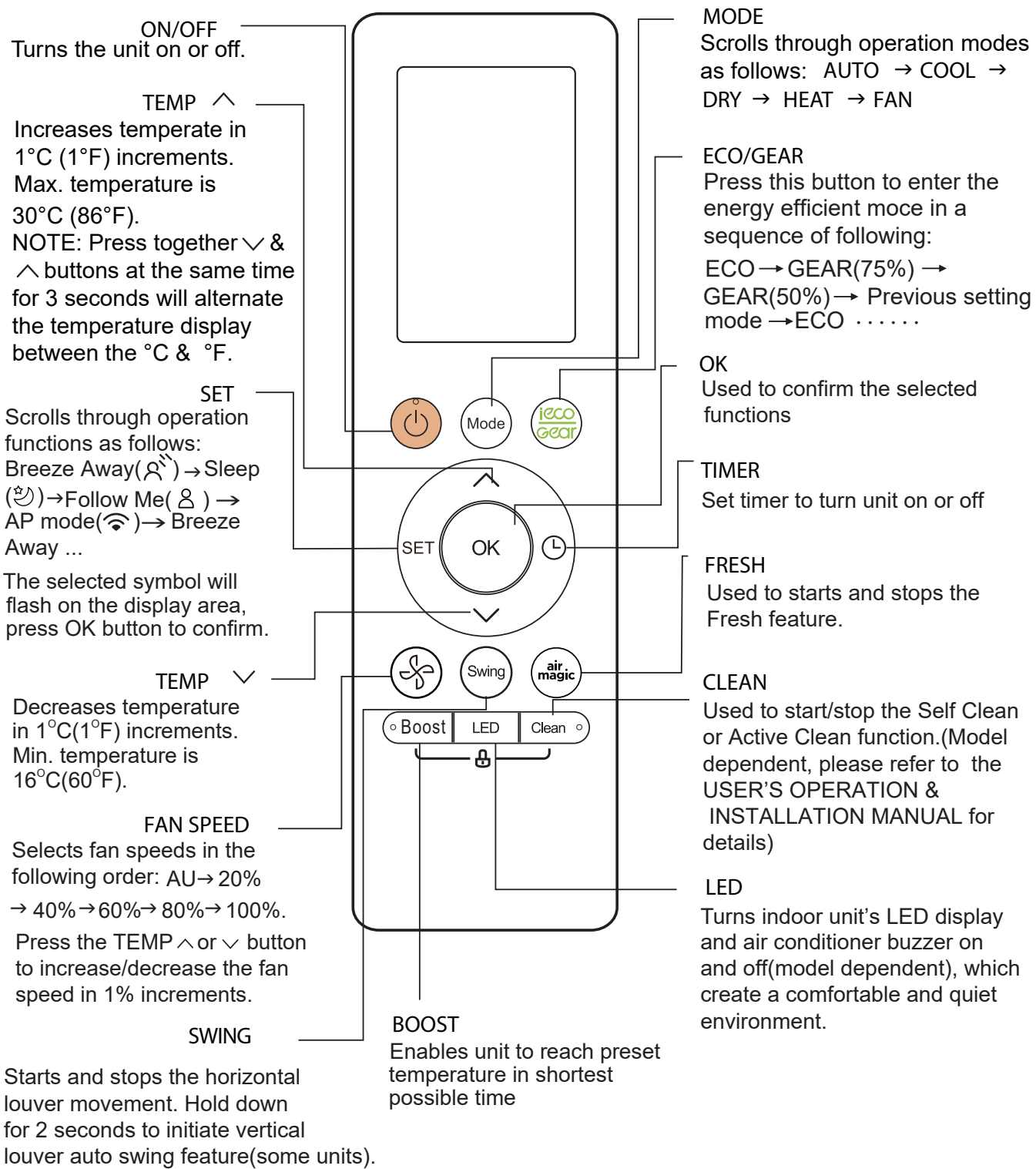
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not approved by the party responsible for compliance could void user's authority to operate the equipment.

Buttons and Functions

Before you begin using your new air conditioner, make sure to familiarize yourself with its remote control. The following is a brief introduction to the remote control itself. For instructions on how to operate your air conditioner, refer to the **How to Use Basic Functions** section of this manual.



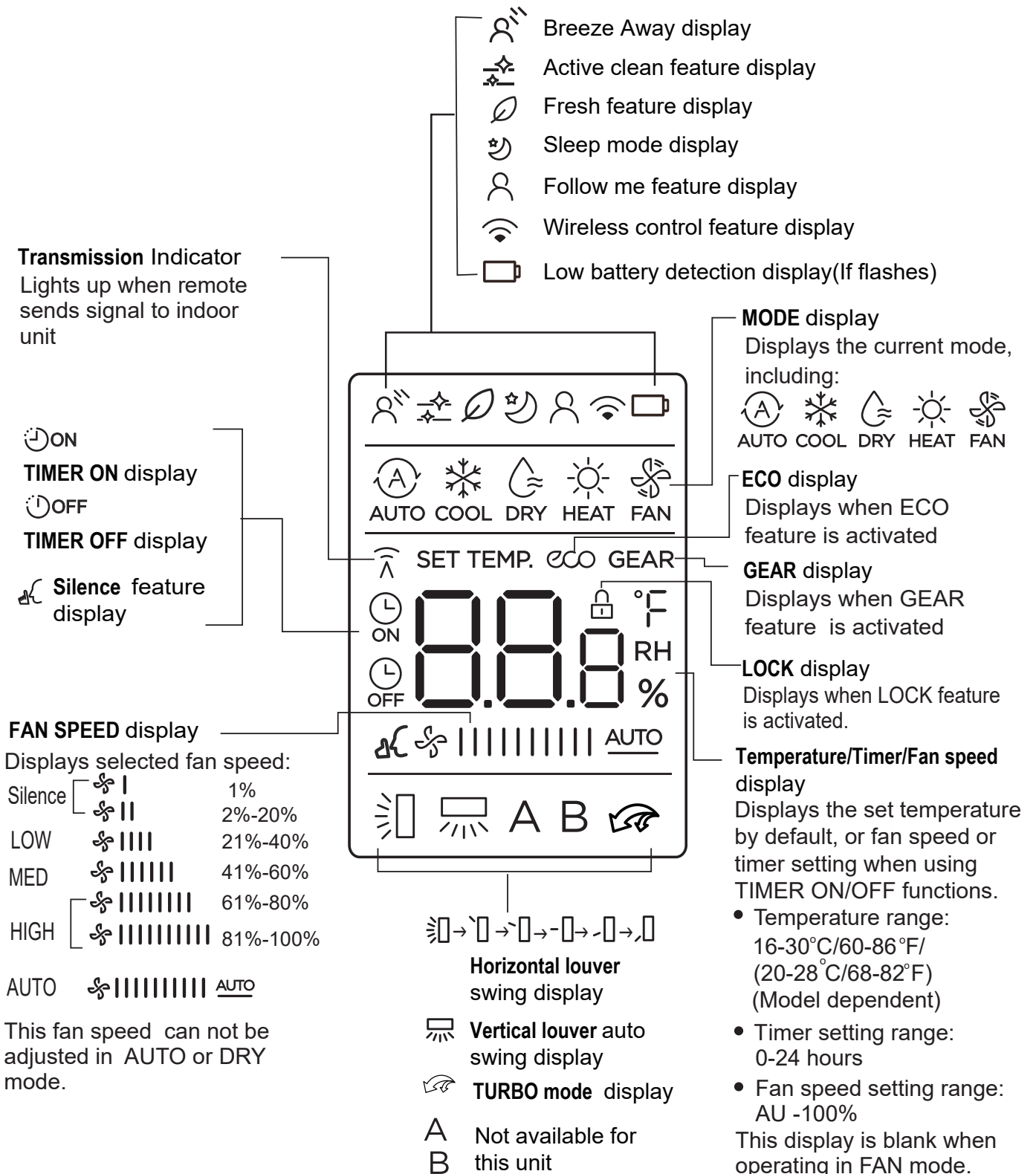
Model: RG10A2(B2S)/BGEFU1
 RG10A10(B2S)/BGEF(20-28°C/68-82°F)
 RG10A(B2S)/BGEF, RG10A(B2S)/BGEFU1(Fresh feature is not available)
 RG10A2(B2S)/BGCEFU1, RG10A2(B2S)/BGCEF(Cooling only models,
 AUTO mode and HEAT mode are not available)



Model: RG10A1(B2S)/BGEF

Remote Screen Indicators

Information are displayed when the remote controller is power up.



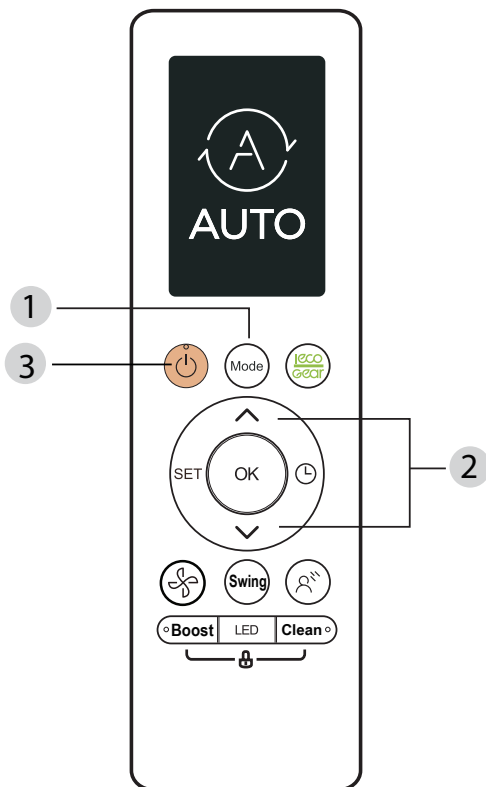
Note:

All indicators shown in the figure are for the purpose of clear presentation. But during the actual operation, only the relative function signs are shown on the display window.

How to Use Basic Functions

Basic operation

ATTENTION! Before operation, please ensure the unit is plugged in and power is available.



COOL Mode

1. Press the **MODE** button to select **COOL** mode.
2. Set your desired temperature using the **TEMP** \wedge or **TEMP** \vee button.
3. Press **FAN** button to select the fan speed in a range of AU-100%.
4. Press the **ON/OFF** button to start the unit.

SETTING TEMPERATURE

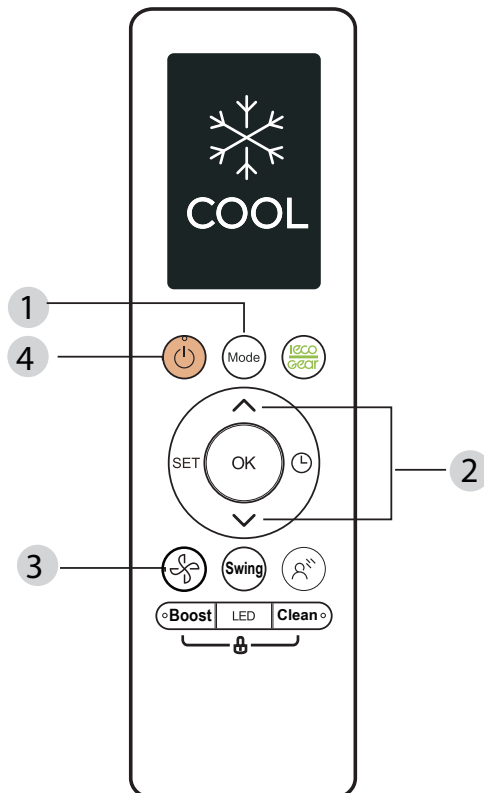
The operating temperature range for units is 16-30°C (60-86°F)/20-28°C(68-82°F). You can increase or decrease the set temperature in 1°C (1°F) increments.

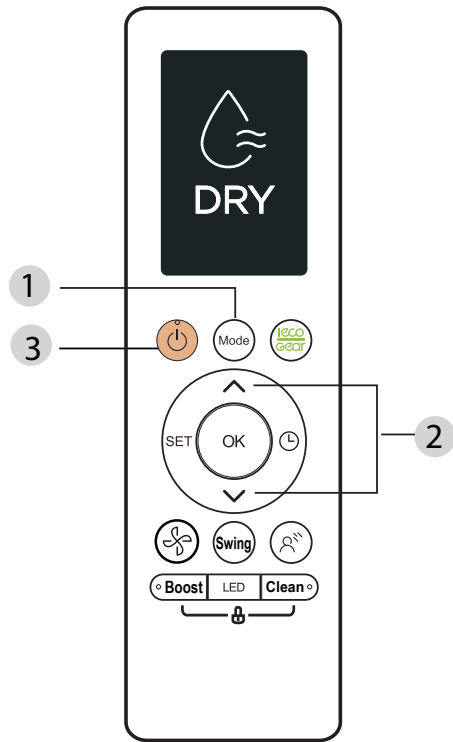
AUTO Mode

In AUTO mode, the unit will automatically select the COOL, FAN, HEAT or DRY function based on the set temperature.

1. Press the **MODE** button to select **AUTO**.
2. Set your desired temperature using the **TEMP** \wedge or **TEMP** \vee button.
3. Press the **ON/OFF** button to start the unit.

NOTE: FAN SPEED can't be set in AUTO mode.





DRY Mode (dehumidifying)

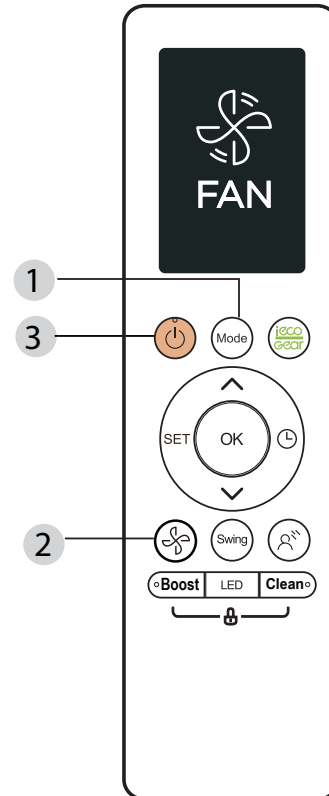
1. Press the **MODE** button to select **AUTO**.
2. Set your desired temperature using the **TEMP** ^ or **TEMP** v button.
3. Press the **ON/OFF** button to start the unit.

NOTE:FAN SPEED cannot be changed in DRY mode.

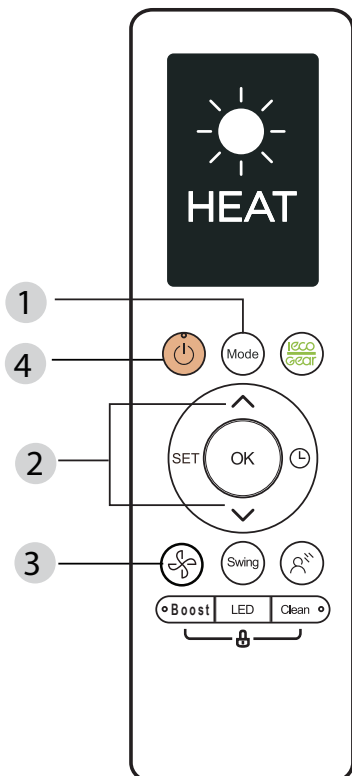
FAN Mode

1. Press the **MODE** button to select **FAN** mode.
2. Press **FAN** button to select the fan speed in a range of AU-100%.
3. Press the **ON/OFF** button to start the unit.

NOTE:You can't set temperature in FAN mode. As a result, your remote control's LCD screen will not display temperature.



HEAT Mode



1. Press the **MODE** button to select **HEAT** mode.
2. Set your desired temperature using the **TEMP** ^ or **TEMP** v button.
3. Press **FAN** button to select the fan speed in a range of AU-100%.
4. Press the **ON/OFF** button to start the unit.

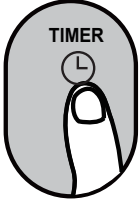
NOTE: As outdoor temperature drops, the performance of your unit's HEAT function may be affected. In such instances, we recommend using this air conditioner in conjunction with other heating appliances.

Setting the TIMER

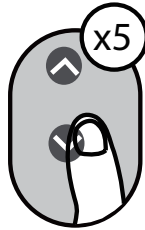
TIMER ON/OFF - Set the amount of time after which the unit will automatically turn on/off.

TIMER ON setting

Press TIMER button to initiate the ON time sequence.



Press Temp. up or down button for for multiple times to set the desired time to turn on the unit.

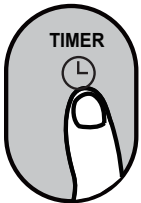


Point remote to unit and wait 1sec, the TIMER ON will be activated.

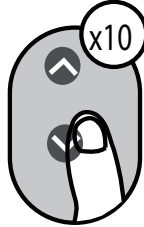


TIMER OFF setting

Press TIMER button to initiate the OFF time sequence.



Press Temp. up or down button for for multiple times to set the desired time to turn off the unit.



Point remote to unit and wait 1sec, the TIMER OFF will be activated.

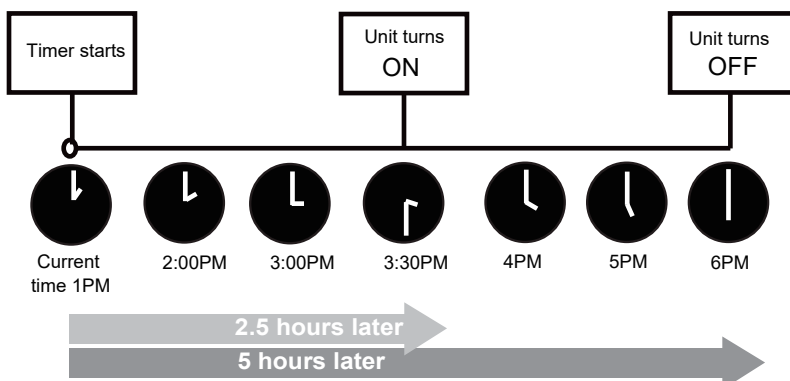
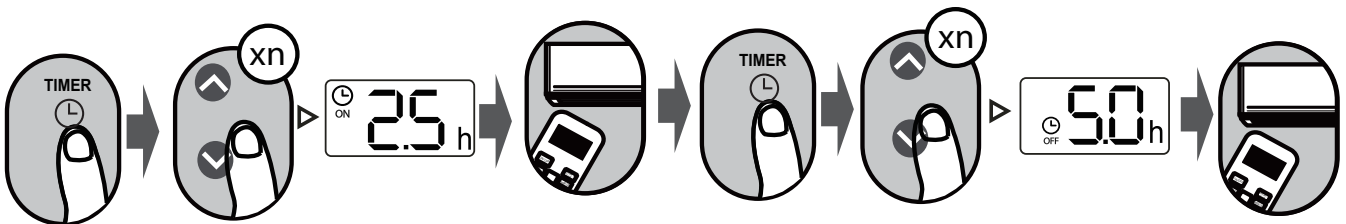


NOTE:

1. When setting the TIMER ON or TIMER OFF, the time will increase by 30 minutes increments with each press, up to 10 hours. After 10 hours and up to 24, it will increase in 1 hour increments. (For example, press 5 times to get 2.5h, and press 10 times to get 5h,) The timer will revert to 0.0 after 24.
2. Cancel either function by setting its timer to 0.0h.

TIMER ON & OFF setting(example)

Keep in mind that the time periods you set for both functions refer to hours after the current time.

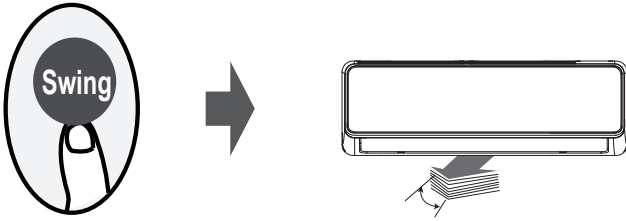


Example: If current time is 1:00PM, to set the timer as above steps, the unit will turn on 2.5h later (3:30PM) and turn off at 6:00PM.

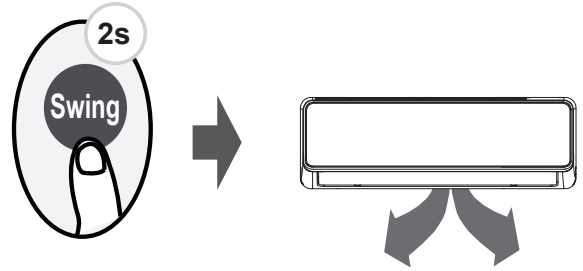
How to Use Advanced Functions

Swing function

Press Swing button

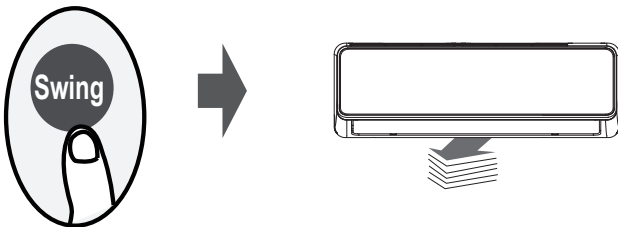


The horizontal louver will swing up and down automatically when pressing Swing button. Press again to make it stop.



Keep pressing this button more than 2 seconds, the vertical louver swing function is activated. (Model dependent)

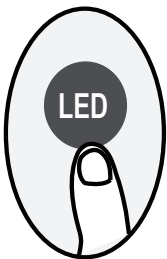
Airflow direction



If continue to press the SWING button, five different airflow directions can be set. The louver can be move at a certain range each time you press the button. Press the button until the direction you prefer is reached.

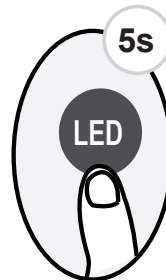
NOTE: When the unit is off, press and hold **MODE** and **SWING** buttons together for one second, the louver will open for a certain angle, which makes it very convenient for cleaning. Press and hold **MODE** and **SWING** buttons together for one second to reset the louver(Model dependent).

LED DISPLAY



Press LED button

Press this button to turn on and turn off the display on the indoor unit.



Press this button more than 5 seconds(some units)

Keep pressing this button more than 5 seconds, the indoor unit will display the actual room temperature. Press more than 5 seconds again will revert back to display the setting temperature.

ECO/GEAR function



Press X-ECO button to enter the energy efficient mode in a sequence of following:
ECO → GEAR(75%) → GEAR(50%) → Previous setting mode → ECO.....

Note: This function is only available under COOL mode.

ECO operation:

Under cooling mode, press this button, the remote controller will adjust the temperature automatically to 24°C/75°F, fan speed of Auto to save energy (only when the set temperature is less than 24°C/75°F). If the set temperature is above 24°C/75°F, press the ECO button, the fan speed will change to Auto, the set temperature will remain unchanged.

NOTE:

Pressing the ECO button, or modifying the mode or adjusting the set temperature to less than 24°C/75°F will stop ECO operation.

Under ECO operation, the set temperature should be 24°C/75°F or above, it may result in insufficient cooling. If you feel uncomfortable, just press the ECO button again to stop it.

GEAR operation:

Press the ECO/GEAR button to enter the GEAR operation as following:

75%(up to 75% electrical energy consumption)



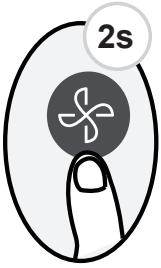
50%(up to 50% electrical energy consumption)



Previous setting mode.

Under GEAR operation, the display on the remote controller will alternate between electrical energy consumption and set temperature.

Silence function

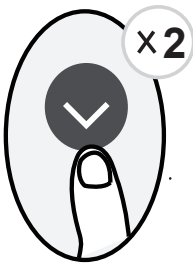


Keep pressing Fan button for more than 2 seconds to activate/disable Silence function(some units).

Due to low frequency operation of compressor, it may result in insufficient cooling and heating capacity. Press ON/OFF, Mode, Sleep, Turbo or Clean button while operating will cancel silence function.

FP function

Press this button 2 times during one second under HEAT Mode and setting temperature of 16°C/60°F or 20°C/68°F(for model RG10A10(B2)/BGEF).

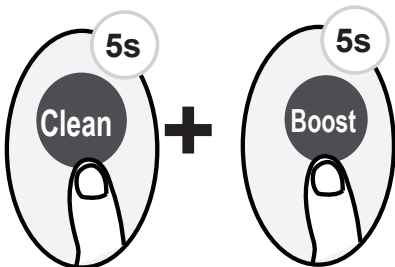


The unit will operate at high fan speed (while compressor on) with temperature automatically set to 8°C/46°F.

Note: This function is for heat pump air conditioner only.

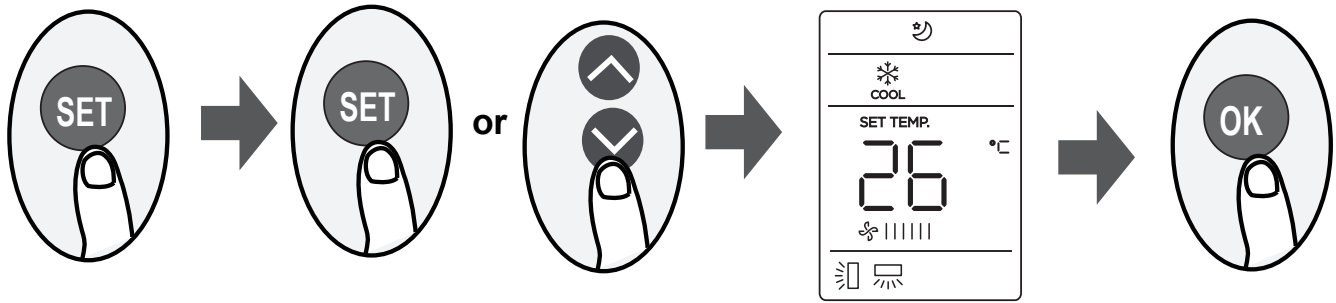
Press this button 2 times under HEAT Mode and setting temperature of 16°C/60°F to activate the FP function. Press On/Off, Sleep, Mode, Fan and Temp. button while operating will cancel this function.

LOCK function



Press together **Clean** button and **Boost** button at the same time more than 5 seconds to activate Lock function. All buttons will not response except pressing these two buttons for two seconds again to disable locking.

SET function



- Press the SET button to enter the function setting, then press SET button or TEMP▼ or TEMP▲ button to select the desired function. The selected symbol will flash on the display area, press the OK button to confirm.
- To cancel the selected function, just perform the same procedures as above.
- Press the SET button to scroll through operation functions as follows:
Breeze Away*(🌀) → Fresh*(🍃) → Sleep(🌙) → Follow Me(📶) → AP mode(📶)
[*]: If your remote controller has Breeze Away button or Fresh button, you can not use the SET button to select the Breeze Away or Fresh feature.

Breeze Away function(🌀) (some units) :

This feature avoids direct air flow blowing on the body and makes you feel indulging in silky coolness.

NTOE: This feature is available under cool, Fan and Dry mode only.

FRESH function(🍃) (some units) :

When the FRESH function is initiated, the ionizer/Plasma Dust Collector(dependent on models) is energized and will help to remove pollen and impurities from the air.

Sleep function(🌙) :

The SLEEP function is used to decrease energy use while you sleep (and don't need the same temperature settings to stay comfortable). This function can only be activated via remote control.

For the detail, see "sleep operation" in "USER'S MANUAL".

Note: The SLEEP function is not available in FAN or DRY mode.

Follow me function(📶) :

The FOLLOW ME function enables the remote control to measure the temperature at its current location and send this signal to the air conditioner every 3 minutes interval. When using AUTO, COOL or HEAT modes, measuring ambient temperature from the remote control (instead of from the indoor unit itself) will enable the air conditioner to optimize the temperature around you and ensure maximum comfort.

NOTE: Press and hold Boost button for seven seconds to start/stop memory feature of Follow Me function.

- If the memory feature is activated, "On" displays for 3 seconds on the screen.
- If the memory feature is stopped, "OF" displays for 3 seconds on the screen.
- While the memory feature is activated, press the ON/OFF button, shift the mode or power failure will not cancel the Follow me function.

AP function(📶)(some units) :

Choose AP mode to do wireless network configuration. For some units, it doesn't work by pressing the SET button. To enter the AP mode, continuously press the LED button seven times in 10 seconds.

